

ENERGY ASSISTANCE CENTER RECEIPT OF VERBAL CUSTOMER AUTHORIZATION

| CUSTOMER INFORMATION | | | |
|---|---|------|-------|
| Customer Name(s) <i>(as it appears on the utility bill)</i> | | | |
| Interstate Power and Light Company Account Number(s) | | | |
| | - | - | - |
| | - | - | - |
| | - | - | - |
| | - | - | - |
| Customer's Address | | City | State |
| | | | Zip |

| RECEIPT OF VERBAL CUSTOMER AUTHORIZATION | | |
|--|--|---|
| <p>I certify that on this date shown, I requested of _____ that he/she authorize <i>(Customer Name)</i></p> <p>_____ to obtain additional information from his/her energy supplier, <i>(Agency Name)</i></p> <p>Interstate Power and Light Company, from the records maintained by the energy supplier. I explained that _____ would obtain information about the customer's account(s) <i>(Agency Name)</i></p> <p>including household energy use, payment history, and other relevant account information for the purpose of assisting with energy assistance services.</p> | | |
| Date Authorization Was Obtained | Name of Employee Obtaining Authorization | Signature of Employee Obtaining Authorization |

| CUSTOMER AUTHORIZATION SCRIPT |
|--|
| <p><i>The following language or language substantially similar must be read to the customer or their legal representative for authorization.</i></p> <p>"Please listen to the following statement and when I am finished, please respond with a Yes/No answer. You may refuse the following statement by saying NO, but such refusal may limit your ability to obtain energy assistance services. You may terminate this agreement at any time by calling this agency at _____ <i>(Agency Phone Number)</i></p> <p>Do you authorize _____ to obtain additional information from your <i>(Agency Name)</i></p> <p>energy supplier, Interstate Power and Light Company, about your account(s) including your household energy use, payment history and other relevant account information, for the purpose of assisting with energy assistance services?"</p> <p style="text-align: center;"><input type="checkbox"/> Yes <input type="checkbox"/> No</p> |